September 13, 2023

Secretary Xavier Becerra  
U.S. Department of Health & Human Services (HHS)  
200 Independence Avenue, S.W.  
Washington, D.C. 20201

Assistant Secretary for Preparedness and Response Dawn O’Connell  
Administration for Strategic Preparedness & Response  
U.S. Department of Health & Human Services (HHS)  
200 Independence Avenue, S.W.  
Washington, D.C. 20201

RE: Increase Access to COVID-19 Antivirals for Historically Underserved Populations

Dear Secretary Becerra and Assistant Secretary O’Connell:

We, the undersigned (57) organizations, represent a broad range of patient populations and the communities that serve and support them. We write to you today regarding the urgent imperative to remove barriers to access for critical COVID-19 antiviral treatments, particularly for historically underserved populations, including payments to pharmacies for patient counseling and assessments before dispensing the medications. These assessments are time consuming as they include accessing lab values (i.e., kidney function tests).

The Centers for Disease Control & Prevention (CDC) has warned of the potential for a ‘tripledemic’ this fall – a convergence of rising cases of COVID-19, influenza, and RSV across the country. In recent weeks, the CDC has reported an increase in the number of COVID-19 infections and hospitalizations, an indication of the public health challenges our nation could face this fall and the need for a strong response strategy to protect vulnerable communities.

Nearly nine in ten Americans live within 5 miles of a pharmacy, making pharmacists the most accessible health care professionals in the country. Throughout the COVID-19 pandemic, pharmacists played an essential role in connecting members of their community with vaccines, treatments, tests and diagnostics. To date, pharmacists in the Federal Retail Pharmacy Program have administered over 307 million doses of COVID-19 vaccine and over 42 million COVID-19 tests.

Health care providers, including pharmacists, primary care physicians, and hospitals, rely on the Health Partner Order Portal (HPOP) to request and order U.S. government (USG) procured COVID-19 therapeutics. However, the HPOP digital infrastructure requires providers to jump through burdensome administrative hoops to request, order, and report the usage of COVID-19 therapeutics, all outside of the normal pharmacy workflow. These barriers are impacting the ability of independent and community pharmacists from being able to stock these medicines simply because they don’t have the resources available to navigate the complex HPOP system while managing on-going responsibilities. Without
having these COVID-19 therapeutics readily accessible on shelves in pharmacies that serve rural and underserved areas, the gap in access to COVID-19 treatment and care is widening. Further, even if COVID-19 therapeutics are accessible to a pharmacy, the barrier of non-payment for patient assessment- to determine if the therapeutic is appropriate for the patient- remains an obstacle.

Throughout the COVID-19 pandemic, racial and ethnic minorities experienced higher rates of COVID-19-related hospitalizations than non-Hispanic White patients. This disparity was driven both by a higher risk for exposure and a higher risk for severe COVID-19 among racial and ethnic minorities. Today, 55% of U.S. pharmacists work in a community-based setting, with many maintaining close ties with the families they serve and establishing high levels of trust within their communities. Ensuring that these pharmacies can provide access to COVID-19 therapeutics and educate vulnerable populations about the importance of testing and speaking with their health care providers about treatment options, including racial and ethnic minorities, seniors, and those living with chronic conditions, can help slow rising rates of COVID-19 hospitalizations across the country.

As we reach the precipice of a potential 'tripledemic' this fall, HHS must ensure that patients can access these treatments. On behalf of the communities we serve, we urge HHS to alleviate the administrative burden on pharmacies serving rural and historically underserved populations by removing burdensome requirements pharmacists must follow in order to utilize the HPOP system and enable increased availability of COVID-19 therapeutics and provide reasonable compensation to pharmacies for assessing patients before dispensing the medication. Furthermore, HHS can take proactive steps to protect American communities ahead of a 'tripledemic' by providing continued resources and education to health care providers and consumers regarding the need for quickly testing and speaking with their health care providers about their treatment options upon symptom onset.

We thank you for your ongoing commitment to addressing the lasting impacts of the COVID-19 pandemic.

Sincerely,

Ronna B. Hauser, PharmD
Senior Vice President, Policy & Pharmacy Affairs
National Community Pharmacists Association
60 Plus
Aimed Alliance
Alaska Pharmacists Association
Arizona Chronic Care Together
Arizona Pharmacy Association
Biomarker Collaborative
California Chronic Care Coalition
California Pharmacists Association
Cancer Support Community (CSC)
CancerCare
Caregiver Action Network
Chronic Care Policy Alliance (CCPA)
Colorado Council of Black Nurses
Connecticut Pharmacists Association
Delaware Pharmacist Society
Exon 20 Group/Exon 20 Warriors
Global Healthy Living Foundation (GHLF)
GO2 for Lung Cancer
Healthcare Leadership Council (HLC)
Healthy Men Inc.
Healthy Women
ICAN, International Cancer Advocacy Network
Illinois Pharmacists Association
Immunize Nebraska
Immune Deficiency Foundation
Indiana Pharmacy Association
Infectious Disease Association of California
International Foundation for Autoimmune & Autoinflammatory Arthritis
Iowa Pharmacy Association
Liver Coalition of San Diego
Louisiana Independent Pharmacies Association
Lupus and Allied Diseases Association, Inc.
Massachusetts Independent Pharmacists Association
MET Crusaders
Michigan Pharmacists Association
Minnesota Pharmacists Association
Montana Pharmacy Association
National Association of Nutrition and Aging Services Programs (NANASP)
National Alliance of State Pharmacy Associations
National Black Nurses Association
National Grange
Nebraska Pharmacists Association
Nevada Chronic Care Collaborative
Nevada Pharmacy Alliance
New Mexico Pharmacists Association
National Organization of Black Elected Legislative Women (NOBEL)
North Carolina Association of Pharmacists
Northeast Pharmacy Services Corp.
PD-L1 Amplifieds
Pharmacists United for Truth and Transparency
Pennsylvania Pharmacists Association
RetireSafe
Tennessee Pharmacists Association
Utah Pharmacy Association
Virginia Pharmacy Association
Washington State Pharmacy Association